


## Exova (UK) Ltd trading as Exova BM TRADA

### Quality and Impartiality Policy

#### Issued under the authority of the Board of Directors

- 1.1 It is the policy of Exova BM TRADA to operate its business in accordance with the guiding principles of impartiality, competence, responsibility, openness, confidentiality and responsiveness.
- 1.2 Exova BM TRADA manages conflicts of interest and ensures objectivity of its product, personnel and management system certification activities.
- 1.3 An independent advisory panel is established to advise and review policies and audit results related to impartiality, in order to counteract any commercial or other considerations that may prevent the consistent objective provision of certification services, to advise on matters concerning confidence, openness and public perception and to review performance.
- 1.4 Compliance with this policy and achievement of objectives will inspire confidence in all interested parties in the value, integrity, credibility and trust of certificates issued by Exova BM TRADA.
- 1.5 The objectives of Exova BM TRADA are to establish, promote and operate systems for certifying that clients systems, products, operations, services or personnel conform with relevant national, international or other standard or regulation, which is agreed between the Company and the client.
- 1.6 The company is committed to provide and maintain a high quality, professional, impartial and cost effective service, which meets the requirements of all the relevant standards, normative documents and specifications as required by the accreditation authorities.
- 1.7 The Board of Directors have the ultimate authority and responsibility to ensure the effective operation of the company's management system by ensuring the appropriate resources are available and deployed.
- 1.8 All personnel are committed to understanding this policy, complying with the principles and documentation and maintaining continued competence.

Signed:  .....

Date: 26<sup>th</sup> May 2017 .....

**Karen Prendergast**  
**Sector Director - Certification**  
**Exova BM TRADA**

Signed:  .....

Date: 26<sup>th</sup> May 2017 .....

**Alan Gower**  
**Compliance Manager**  
**Exova BM TRADA**

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